

POLICY STATEMENT

Integrated Management System Policy Statement

The Falkland Islands Company Limited ("FIC") is a wholly owned subsidiary of FIH Group plc, a publicly owned company quoted on the AIM market in London.

The company's main areas of activity embrace retailing (including food, clothing, electrical goods, home furnishings, gifts and DIY), construction of residential and commercial property, letting of residential property, the sale and hire of 4×4 vehicles, travel services (including flight bookings, airport transfers, and luxury coach and walking tours for tourists), insurance, agency services for cruise ships and fishing vessels, and the provision of freight and shipping services to and from the Islands.

The management of the Falkland Islands Company is motivated and committed to setting and maintaining a high standard of system management, and to complying with the requirements of all regulatory authorities, so that safe, healthy, environmentally sound and quality-assured working practices continue to be implemented, developed and maintained through our Integrated Management System ("IMS"). By working proactively to improve the system, and by co-operating and engaging with regulatory authorities, employees and stakeholders, FIC will continue to improve the services we provide to our customers and our facilities and infrastructure.

Management continues to promote and endorse health, safety, environmental and quality control measures within the company, so that it retains a structured and sustainable system that enables the pursuit of opportunities, reduces negative impacts, and mitigates internal and external risks to its employees, stakeholders and the environment.

Management continues to communicate key information to all employees and relevant stakeholders.

> This policy sets out the overall intentions and direction of the organisation in relation to quality; the health, safety and welfare of employees and stakeholders; the environment; and the international standards and other compliance obligations to which we subscribe.

This policy is reviewed at regular intervals and whenever significant changes occur in business practices, with any changes endorsed and approved by management. It is available to any interested party and provides the framework for setting strategic objectives for quality, environmental management, and health, safety and welfare.

The following statements are made in support of the IMS:

- We shall implement and maintain a documented IMS that remains appropriate, adequate and suitable.
- We shall provide adequate resources in terms of time, people and funding.
- We shall communicate our IMS to all relevant stakeholders.
- We are committed to the continual improvement of the IMS.
- We shall proactively pursue new opportunities, both within the business through internal investment and externally through tenders, repeat business and partnering with other organisations, to encourage business growth.
- We shall strive to prevent and mitigate injury and ill health to employees and stakeholders affected by our activities.
- We shall apply a risk-based approach to our operations, taking account of location, culture, economic environment, resources, marketability, design and other relevant factors.
- We are committed to protecting the environment and to helping reduce the effects of climate change through sustainable development, waste management, and pollution prevention and control.
- We shall comply with all relevant and current legislation and other requirements.
- We shall review our quality, health, safety and environmental performance through appropriate measurement and analysis to support the continual improvement of the IMS and our associated business performance.
- We shall maintain and develop our customer base, demonstrated through continued repeat custom and customer satisfaction.
- This policy shall be available to any interested parties.

Signature: _____

Stephen Scott
Managing Director, The Falkland Islands Company Limited
Date: 21 / 10 / 2026